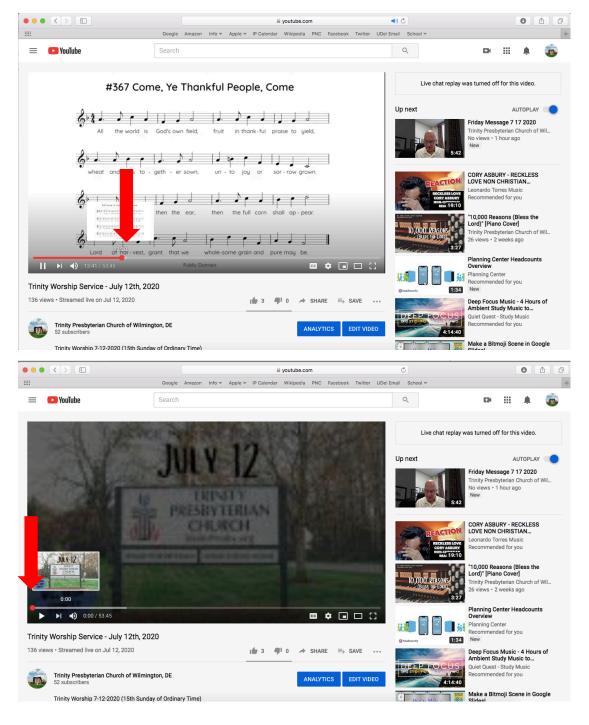
I started the stream a little after 9:30 AM. Can I rewind to watch the beginning?

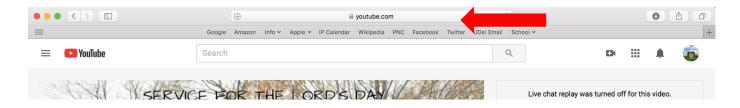
Absolutely! Just drag the little red dot at the bottom of the video to the left. You should see the time reach 0:00. When you press PLAY again, it should begin at the beginning.

Once the recording is finished, the entire video will be available to play again. You'll be able to rewind, fast forward, pause, etc.



I seem to be having some trouble with my connection. The words aren't matching the video. What should I do?

That's a common problem to have from time to time. First, I would recommend refreshing the page. You can do that by completely closing the video and loading it again (through the email or website). You can also click in the bar with the website address (youtube.com) and simply hit 'enter' or 'return' to reload the page you're on. Finally, you could try pausing the video and waiting a few seconds before playing again. If none of these tips help, you can always wait until 10:30 AM when the service is finished being recorded and watch the recording.



I wasn't available to worship at 9:30 AM on Sunday. Can I watch the service later?

Of course! The service will remain online for one week after it is recorded. Once a new service has taken place and been recorded, the previous one will be archived and deleted from our YouTube channel. You can access the videos anytime (during the week they are available) by visiting our YouTube channel.

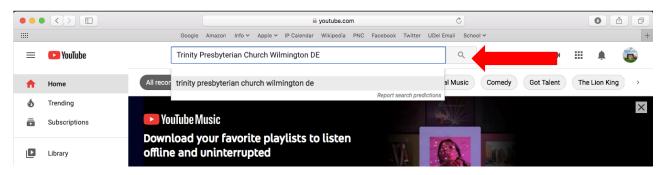


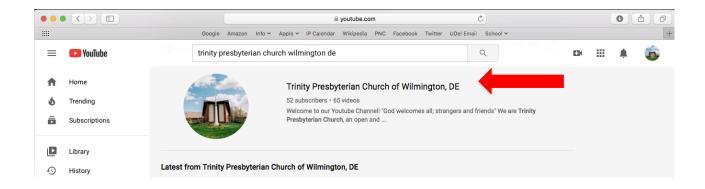


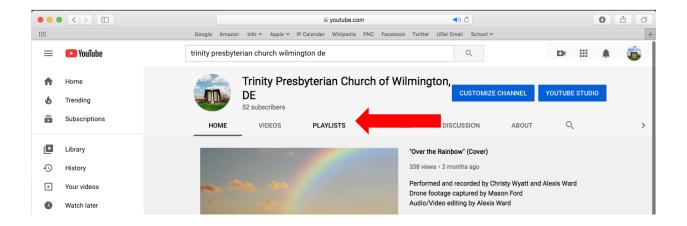
Before the service each week, you should hear some soft music being played (before the prelude). On the screen, you should see the date and a message that says "the service will begin shortly". At 9:30 AM, the prelude will begin and you should see inside the sanctuary soon thereafter.

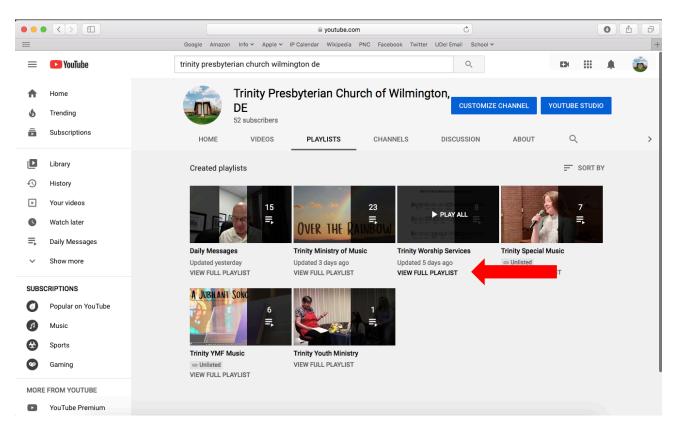
What on earth is a YouTube channel?

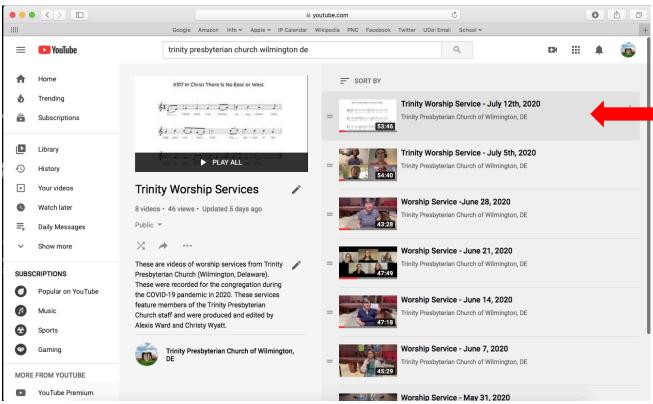
Great question! Essentially, it's a homepage for all of our videos. When you go to www.youtube.com you can search 'Trinity Presbyterian Church Wilmington, DE'. Once you have found our channel, you should be able to look at our 'playlists'. That's the easiest way to find a video because everything is organized into categories. You can watch full services ('Trinity Worship Services'), musical videos ('Trinity Ministry of Music'), daily messages ('Daily Messages'), and videos made just for the youth at Trinity ('Trinity Youth Ministry'). Under the heading for the playlist you want, you should see 'View Full Playlist'. When you click that, it should take you to a list of all of the available videos in that category.











I'm watching worship and the video is very small. Can I make it bigger?

Yes! In the bottom right corner, you should see a symbol that looks like a square. By clicking that, the video should become full screen. To exit full screen, hit ESC on your keyboard.

